

Genexis Business Process Services Pvt Ltd.

Genexis is IT based BPO Services Organization founded and registered in August 2011 under the Indian companies Act 1956. We specialize in outsourcing advanced computer solutions worldwide. We are thus one of the pioneers and best providers of all-in-one computer/laptop support. Our Vision is to provide best and advanced technological solutions to millions of users worldwide. We maintain transparency with our customers and provide them post sales services as well.

See below the Job- description for the profile of "**Technical Consultant**".

Typical responsibilities of the job include:

- Day-to-day contact with the international clients to provide technical assistance.
- Diagnosing clients' technical issues & prescribing solutions to them.
- Providing technical products & services related education & advice to the customers.
- Negotiating contracts, terms and conditions of the technical subscriptions.
- Maintaining good rapport & providing excellent services to the clients.

Qualification Required:

- Candidates/ students in their last semester of B. Tech (All Branches) / BCA, etc.

Skills Required:

- strong technical skills
- excellent communication skills
- convincing ability
- analytical skills
- team- working skills

Selection Procedure:

- Round 1 - Group Discussion
- Round 2 - HR and Technical Round

Remuneration: 12 K per month + Pick & Drop facility + Meal

Number of vacancies: 20

Job Location: Noida

Shift Timings: 6:30 PM to 3:30 AM

Week Offs: Alternate Saturdays & Sundays fixed offs